



KONICA MINOLTA

vCare: ANYTIME, ANYWHERE ACCESS

What is bizhub vCare?

bizhub vCare™, Konica Minolta's secure DRM device solution consists of vCare-enabled bizhub printer, bizhub MFP, bizhub PRO, or bizhub PRESS products, the central vCare diagnostic server, and the web application that gives your participating, authorized Konica Minolta business partner a comprehensive diagnostic view of their customers' vCare-enabled products. vCare-enabled bizhub products communicate via brief email or HTTP messages to the central vCare diagnostic server for routine status updates, consumable levels and meter reads, as well as urgent messages when service is required. This all happens transparently 24 hours-a-day, 7-days-a-week, and never gets in the way of using your bizhub product.

bizhub  **vcare**™



CERTIFIED SECURE

Putting Security First, bizhub vCare's use of one-way outbound communication removes the need for open network ports for inbound access from the internet. This is just one of the countless reasons bizhub vCare has been accredited as a Certified Secure application.



CERTIFIED GREEN TECHNOLOGY

bizhub vCare's ability to pinpoint any impending or actual technical malfunction is a green technology, as it helps to reduce unnecessary service visits, such as call-backs, and the associated travel time by service technicians.



UNPARALLELED SUPPORT

vCare Mobile enables an authorized KMBS Service provider to remotely access:

- Warning and malfunction alerts, enabling superior first call response
- Environment conditions and PM parts information, minimizing device down-time
- Coverage rate, page counts & service history for any connected device
- Generate and transmit device-specific reports to anyone



REAL TIME ALERT NOTIFICATIONS

When you purchase or lease an MFP, the last thing you want to see is an orange start button. bizhub vCare works behind the scenes and automatically notifies your KMBS Service provider whenever a malfunction is detected.



AUTOMATED METER COLLECTION

In today's hectic business environment, the last thing you want is an interruption every month to "get the meter reading" from your MFP – or a bill that's wrong. Whether it's by phone or fax, it's still an interruption. The good news is that Konica Minolta's bizhub vCare automatically reads the meters of your Konica Minolta bizhub products – accurate and on-time – month-after-month.



PROACTIVE SERVICE

bizhub vCare Monitors Consumable parts such as Fusers, Developers and Drum Units so that your KMBS Servicing Location will know in advance when a Maintenance Item needs to be replaced.

Where can I get bizhub vCare? bizhub vCare is offered as a value added service by participating, authorized Konica Minolta business partners.

For complete information on Konica Minolta products and solutions, please visit: CountOnKonicaMinolta.com

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